

321. SHOPS. Choose the right answer.

- Sales staff are often told that "the is always right".
a) dealer b) employee c) customer d) stockist *Substhorpe's! would not find*
- Small shopkeepers are facing competition from supermarkets.
a) angry b) armed c) bloody d) fierce *between! buy! pick! buy*
- A shop- is someone who steals from shops and stores.
a) carrier b) lifter c) picker d) thief
- A modern cash register keeps a record of every
a) contract b) deal c) purchaser d) transaction
- If you are rude to customers they are to come back.
a) impossible b) improbable c) incapable d) unlikely
- Small shops will survive as they provide a personal
a) contact b) feel c) hold d) touch
- Sorry to you, but have you got the key to the storeroom?
a) annoy b) bother c) disrupt d) inconvenience
- Remember the customer is always right. You must always be
a) discreet b) harsh c) polite d) rough *don't! pick!*
- Mr Clever was the packing department of the shop.
a) at charge of b) in charge of c) on charge from d) with charge to
- I'm sorry, but the book is out of
a) order b) stock c) store d) supply
- Mr Trustworthy has a very job as sales manager.
a) careful b) dutiful c) ordered d) responsible *order!*

324. KINDS OF SHOPS. Match the kinds of places where you can buy things with their definitions.

- bazaar *E*
 - mobile shop *G*
 - boutique *I*
 - department store *A*
 - kiosk *H*
 - market *L*
 - shopping arcade *J*
 - shopping centre *V*
 - shopping precinct *F*
 - stall *D*
 - store *C*
 - supermarket *B*
- a large shop divided into smaller parts, in each of which different types of goods are sold
 - a large shop selling mainly food where one serves oneself
 - a large shop
 - a table or small open-fronted shop in a public place
 - shop for the sale of cheap goods of great variety
 - a part of a town limited to shopping; often without cars
 - a covered moveable shop
 - a small open hut, such as one used for selling newspapers
 - a small shop selling fashionable clothes
 - a group of shops of different kinds, planned and built as a whole
 - a covered passage with a row of shops on either side
 - open place where people meet to buy and sell goods, especially food

329. DOING THE SHOPPING. Choose the right answer.

- Alice often her mother to the shops.
a) accompanies b) bargains c) encourages d) follows
- There are pictures of all the new models in our sales
a) album b) catalogue c) page d) tract
- Linda has bought some attractive paper for her Christmas presents.
a) covering b) envelope c) packing d) wrapping
- order shopping is popular among housewives.
a) Letter b) Package c) Post d) Mail
- Mrs Forgetful couldn't remember what she had to buy for the weekend as she had lost her shopping
a) code b) form c) list d) record
- I was by the wording of the advertisement.
a) misguided b) misled c) mistaken d) misunderstood *mislead!*
- To get your map of Scotland just fill in the and send it with \$ 1 to the Tourist Board.
a) bill b) cheque c) coupon d) note
- We regret that it is impossible to meet the dates for the goods you recently ordered from us.
a) arrival b) carriage c) delivery d) service

341. CONTAINERS. Match each container with its contents.

- barrel *B*
 - basket *N*
 - bin *P*
 - box *L*
 - briefcase *V*
 - envelope *K*
 - thermos flask *J*
 - jug *R*
 - kettle *C*
 - purse *H*
 - safe *E*
 - satchel *M*
 - suitcase *F*
 - trunk *Q*
 - vase *I*
 - wallet *A*
 - wardrobe *O*
- bank notes, tickets, etc.
 - beer
 - boiling water
 - business papers
 - cash, secret documents, jewellery
 - clothes for holidays
 - clothes for longer holidays
 - coins
 - flowers
 - hot coffee, cold drinks
 - letter
 - matches
 - school books
 - shopping
 - suits, jackets, clothes
 - waste paper or bread
 - water, petrol
 - water, milk

US Shopping KEY
Marketplace
Picks in
Envelope